

IN THE SPECIFICATION

At page 10, please replace paragraph [0077] with the following replacement paragraph with the changes shown:

In the exemplary embodiment, any employee 144 or customer 146 having a work station ~~152~~ 154 can access server sub-system 102. One of customer devices 104 includes a work station ~~154~~ 156 located at a remote location. Work stations ~~152 and 154~~ 154 and 156 are personal computers including a web browser. Also, work stations ~~152 and 154~~ 154 and 156 are configured to communicate with server sub-system 102. Furthermore, fax server 128 communicates with employees 144 and customers 146 located outside the business entity and any of the remotely located customer systems, including a customer system 156 via a telephone link. Fax server 128 is configured to communicate with other work stations 138, 140, and 142 as well.

At page 14, please replace paragraph [0094] with the following replacement paragraph with the changes shown:

A Deal Search check box, if selected, indicates that the users in the business have access to Deal Search capability and users are able to click on menu items that are defined to search the deals. A Customer Shared Space check box or an Invite Prospect check box, if selected, indicates that the users in the business have access to the Customer Shared Space and any functionality within the shared space. A Deal Group check box, if selected, indicates that the users in the business have access to use Deal Group capability and place deal members in the user groups.